



Application for City Services
New Water Service

CITY OF DALWORTHINGTON GARDENS
2600 Roosevelt Drive
TEL. 817-274-7368 FAX 817-265-4401
www.cityofdwwg.net

Date of Application _____ Account# _____

Service Address: _____ Turn on Date: _____

AM Turn on 10:00 a.m. to 12:00 p.m. / PM Turn on 3:00 p.m. to 5:00 p.m.

****Individual must have access to the inside of the structure. Failure to appear will add \$25 fee for rescheduling****

Application for Residential Commercial (provide documentation of ownership and picture identification)

Renting Yes No (provide copy of lease agreement and picture identification)

Name _____ Driver's License # _____

Home Phone # _____ Cell # _____

E-mail _____ Would you like your bill Emailed or Mailed?

Employer _____ Phone # _____

Mailing Address (If different from Service Address) _____

Notification Preference (choose one) Phone Call (home number) or Text Message (cell phone)

Examples: Past due utility bills, street closures, utility issues/water shut offs

Would you like to be recognized in our newsletter that you are a new resident of DWG? Yes No

The Mayor would like to meet you. Would it be okay to forward your information? Yes No

	Amount		Total
Deposit + Connect Fee	\$125.00 + \$20.00		\$145.00

Payments for Water Services are due on the 10th of each month. Payments received after the 10th of each month will be charged a 10% late penalty fee towards the amount owed.

If payments are not received by the last Wednesday or each month water services will result in a Disconnection. To reconnect Water Services, you must pay a Re-Connection Fee of (\$40.00) + amount owed in Cash, Money Order or by Credit Card with Government Payment Services 1(888) 604-7888 Code 1019 (a service fee will be charged).

The undersigned applicant understands and agrees to the terms of this agreement.

Customer Signature

Date

Clerk

Date

Receipt #

Amount

NOTICE

Request for Disclosure of Information Maintained by the City of Dalworthington Gardens Utilities Department

Information in your City of Dalworthington Gardens

Utilities Department customer account record, including information regarding customer usage, services, and billing, including amounts billed or collected for utility usage, is generally excepted from disclosure under Texas Government Code, Chapter 552 (Public Information Act).^{*} However, the Texas Utilities Code, Chapter 182 (Rights of Utilities Customers) provides that a customer of a government-operated utility may request that the government-operated utility disclose personal information in a customer's account record, including the customer's address, or any information relating to the volume or units of utility usage or the amounts billed to or collected from the individual for utility usage. Additionally, a customer or a representative of the customer may receive information excepted from disclosure if the information directly relates to utility service provided to the customer and is not otherwise confidential by law.

This form enables you to request disclosure of certain information under Texas Utilities Code, Chapter 182.

If you wish to request disclosure of your information, please check the boxes below and return this form.

Release of Information:

Customer Name: _____ Account Number: _____

I authorize the City of Dalworthington Gardens Utilities Department to disclose:

- my personal information and/or
- information regarding my usage, services and billing, including amounts billed or collected for utility usage to:
 - Name:
 - Address:
 - Driver's License No.:

I authorize the City of Dalworthington Gardens Utilities Department to release my account information to the public upon written request by any member of the public.

You may rescind your request for disclosure by providing the City of Dalworthington Gardens Utilities Department written notice. A government-operated utility or an officer or employee of a government-operated utility is immune from civil liability for a violation of Texas Utilities Code, Chapter 182, Subchapter B.

^{*} Confidentiality under Chapter 182 does not prohibit a government-operated utility from disclosing personal information in a customer's account record to: (1) an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility, the state, a political subdivision of the state, or the United States; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity